

## **Warranty Information:**

Phoenix Medical Devices, LLC warrants the Duet and Quartet family or products against any defect in materials and workmanship for a period of one year from the date the device is entered into service but no longer than 15 months from the date of sale. Warranty does not cover the following:

- Lead wires
- Batteries
- Electrodes
- Carrying Case

To obtain warranty service call our Customer Service department at the toll free number shown below and one of our service representatives will assist you.

## **Customer Service:**

Customer Service is easy to obtain by calling toll-free 800-689-9892.

Call this number for assistance with:

- Technical questions relating to the device,
- Assistance resetting the device,
- Answers to Frequently Asked Questions,
- NOTE: For electrodes, wipes, & conductive gel, please contact your dealer